

PDF | The 30% Solution

by Lewena Bayer

FOREWORD BY ROBERT KIYOSAKI

"Expert Secrets is The Map That Will Allow You To Turn Your Specialized Knowledge, Talents and Abilities Into A Business That Will Work For You! This is one of the shortcuts of the New Rich."
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THE **30%** SOLUTION

HOW CIVILITY at WORK INCREASES RETENTION, ENGAGEMENT and PROFITABILITY.

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The 30% Solution - How Civility at Work Increases Retention, Engagement and Profitability, provides essential information, facts, insights from the field, and practical tips related to the business of civility. The book represents a ready-to-use tool kit with practical applications for: Business consultants Performance and productivity analysts Workplace trainers Social and communication training facilitators Customer service experts Business owners, managers, supervisors, and individuals who want to build a better workplace.



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